



Randy E. Hayman, Water Commissioner

January 11, 2020

Dear Philadelphia Water Department Customer:

I'm writing to provide you an update on the recent water main break, and subsequent road closure in your neighborhood. On Tuesday, January 7, 2020, an 8" water main broke in the intersection of 3rd and Arch, causing a disruption in water service to many customers in the area. Crews worked to restore water that day, and service was restored Tuesday evening.

However, due to undermining in the roadway and some additional utility complications, PWD needed to close the intersection of 3rd and Arch Streets to all traffic. We are currently meeting with PECO representatives, and performing additional inspections of our sewer to get the full scale of work needed for full restoration. While PWD cannot provide a definitive timeframe, it is realistic to share with you that this closure will be in effect for at least one month.

As more information becomes available, we will provide additional written updates, or could host a community meeting if requested. We will also be working with the Old City Business District to provide updates as well. If you have any questions or concerns, please feel free to reach out to me, and I will do my best to address them.

I'd like to address some items of concern that have been brought to my attention already.

- Emergency vehicle access can still occur
- Trash collection will still take place on your regular days, just put your trash outside as you normally would.

PWD appreciates your patience and understanding while we work to repair the infrastructure and restore the roadway so that it can be opened to traffic as soon as possible.

Sincerely,

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